



***Terrorism Awareness for Dispatchers***  
*By Lisa Dodson*  
*CrossRoads Communications*  
*Sponsored By The Greater Harris County 9-1-1 Emergency Network*

**Tuesday, May 20,2008 or  
Wednesday, May 21,2008  
Holiday Inn Astrodome  
8111 Kirby Drive, Houston**

**Please circle the date  
You will be attending**

**The 8 hour course is essential for bringing awareness to 9-1-1 dispatchers about their role in Homeland Security and how the events of 9/11 changed the way public safety does business. Dispatchers will learn what types of threats exist, how to assess information to assist responders and recognize that disaster incidents can quickly overwhelm PSAPs operations. Solutions to assist PSAPs in handling disaster incidents will be discussed.**

CrossRoads Communications is dedicated to providing quality services to support the mission critical operations of 9-1-1 emergency dispatch centers. They are a Texas-based emergency communications consulting firm serving the needs of 9-1-1 Public Safety Answering Points.

For more info [www.CrossRoads911.com](http://www.CrossRoads911.com)

**You will earn TCLEOSE Credits**

**Continental Breakfast 7:30 a.m.  
Seminar 8:00 a.m. – 5:00 p.m.**

**Fee is \$ 20.00 per person\*  
INCLUDES LUNCH AT THE HOTEL**

I wish to fax my registration for the seminar

**Please make checks payable to GHC 9-1-1  
Emergency Network**

Name(s) \_\_\_\_\_

Public Safety Agency \_\_\_\_\_

Address \_\_\_\_\_ City, State & Zip \_\_\_\_\_

Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_ E-mail \_\_\_\_\_

Mail or fax to:

**Amy Bedford or Monique Abraham  
Greater Harris County 9-1-1 Emergency Network  
602 Sawyer, Suite 710 – Houston, TX 77007**

**Phone Number: (713) 625-9911**

**Fax Number: (713) 864-9911**