



## DISPATCHER OPENING

CCEMS' Emergency Communications Center is the 9-1-1 provider for over 350,000 people in the contemporary Northern suburbs of Greater Houston, Texas, managing over 37,000 fire and medical incidents per year.

### Full-Time Benefits:

- Competitive Pay
- Health, Dental, Prescription, Vision, and Disability Insurance
- 401(k) Retirement Savings Program w/ Matching Funds
- Paid Time-Off
- Uniform Allowance
- Education Assistance
- Employee Assistance Program

### Requirements:

- Basic Windows® Computer Experience
- Good typing skills
- 911 EMS provider experience preferred
- Introductory SFFMA certification or equivalent firefighting experience preferred
- National Academy of Emergency Medical Dispatch and/or Emergency Fire Dispatch required at time of appointment (will train)

### Hiring Process:

- Application
- Computerized multi-task evaluation
- Interview

**Base Pay: \$28,600.00\***

Commensurate with additional skills  
(\*annualized according to base schedule at hourly rate)

### Shifts

- Rotating 12 Hour Shifts
- Every other weekend off
- Day Shift: 06:00-18:00
- Night Shift: 18:00-06:00
- Flex Shift: 12:00 – 00:00

*(Shift assignments are assigned based on seniority preference)*

**CYPRESS CREEK EMS IS AN EQUAL OPPORTUNITY AND DRUG-FREE WORKPLACE**

### Submit Applications to:

Communications Manager  
16650 Sugar Pine Lane  
Houston, Texas 77090-3657  
Phone: 281-440-9650, ext 116  
Fax: 281-440-7677  
Email: [dshelor@ccems.com](mailto:dshelor@ccems.com)